

Introduction

This document explains how to upgrade the firmware for your WattBox IP device. You may use any of the following methods to complete the upgrade:

- I OvrC App
- II WattBox IP Web Interface
- III WattBox IP Utility Software

I – Upgrade Using OvrC

Visit <u>http://www.ovrc.com</u> to learn about OvrC and get started using the service.

- 1. Access your OvrC account from an Internet-connected mobile device or computer.
- 2. If you haven't added the device to your account, do so now. Instructions for joining OvrC and adding devices are included with your WattBox IP device.
- 3. Navigate to the device page.
- 4. If a new firmware version is available for download, you will see the Upgrade icon next to your device. Click the icon and follow the dialog to complete the firmware upgrade.

CUSTOMERS INVENTORY	ACCOUNT	Q	DUFFY FRAY 👻
customers > SMITH > Home V			ADD DEVICE NOTES
All Devices (1)		Search D	evices
Pilot 300 10.102.152.29 WattBox			UPDATE MORE
Firmware Update		Firmware Update	×
Current Firmware Version Version Sets W810.5727 August 06, 2015 3.61 MB			_
New Firmware Version VERSON DATE 502 WB10.5930 September 29, 2015 3.64 MB			
Notes : • Recommended upgrade for Wattbox WB-S0CHP-3 • Improvements to local GUI • Improved performance with OvrC		Firmware updates will take anywhere from 5-10 minu During the download controls will be disabled. Once the device will reboot and fall offli	tes to download and install. e installation is complete, the ne.
Bug nxes Would you like to upgrade from Firmware WB10.5727 to WB10.5930 ?		Update Firmware to WB10.5	930?
Can	cel Continue	Canc	el Update Firmware

5. After the device comes back on line from the upgrade, you may check the new firmware version by clicking the gear icon and selecting "Info".



II – Upgrade Using WattBox IP Interface

In order to complete the upgrade using this method, you must have your WattBox device connected and configured on a network so that you can access it from your web browser. Visit the product page support tab for more instructions.

- 1. Unzip the firmware upgrade package in a known location on your computer.
- 2. Open a web browser, navigate to the IP or DDNS address of your WattBox device, and log into the interface.

Default Login Information		
Username	admin	
Password	<leave blank="" field=""></leave>	

- 3. Click the Upgrade Firmware button in the left-bar information menu.
- 4. Click Choose File and select the ".bin" firmware file you unzipped in step 1, then click Open.

	BOX IP'	VOLTAGE=117V	CURRENT=0A	POWER=0W	SAFE VOLTA	GE ACloud	Service: Conne
CONTROL	UPDATE FIR	MWARE					
trol / Status							
	Upgrade Firmware						
SETTINGS	Upgrade Firmware	Choose F	ile No file chosen				Upgra
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ıt		Favorites			Date modified	Type	3120
em Status		Viav-Work	WB10.5727.bin	VRX 5727	10/30/2015 10:25 AM	BIN File WinBAR 7ID archive	3,696 KB
e / Restore rade Firmware 🕨		Desktop	S wo-rrinnware_v.	407.3727	10/30/2013 11:00	WINNAR ZIP archive	4,117 KD
		Downloads					
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5. Click the Upgrade button. The firmware will be upgraded to the selected version.

	BOX IP VOLTAGE=117V CURRENT=0A POWER=0W SAFE VOLTAGE Cloud Service: Connected							
CONTROL	Upgrading firmware							
Q SETTINGS	3%							
Configuration Schedule	(If upgrade or reboot fails, please flash your Wattbox IP using the Utility provided while connected to the LAN.)							

6. After the update is complete, the WattBox will reboot and then reconnect the web interface. If the interface does not reload, refresh the page.



III – Upgrade Using WattBox Utility

In order to complete the upgrade using this method, you must have your WattBox device connected and configured on a network so that you can view it in the WattBox Utility device list. You will need to work from a PC connected to the same local network. Visit the product page support tab for the WattBox utility and other instructions.

- 1. Close any VPN applications on your computer. Running a VPN will prevent the utility from being able to search for devices on the network.
- 1. Unzip the firmware upgrade package in a known location on your PC.
- 2. Run the WattBox IP Utility on your PC. (Continues on next page)
- 3. Click to highlight the device in the list for upgrade. Hold the CTRL button to select multiple devices.
- 4. Click the Firmware Upgrade button.



- 5. Click the "..." button and select the ".bin" firmware file you unzipped in step 1, then click **Open**.
- 6. Click **Download** to begin the upgrade.



(Continues on the next page)



- 7. Important! During the firmware upgrade, do not tamper with the WattBox or the network, and do not close the firmware upgrade window. Doing so will cause the upgrade to fail.
- 8. When "Downloaded Successfully" appears next to each Wattbox in the window, click the Cancel button to close the Firmware Upgrade window.
- 9. Upgrade is complete. Check the new software version in the WattBox Utility Device Information list.

Contacting Technical Support

- Phone: 866.838.5052
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